



SweetHART Dial-a-Ride

Dial-A-Ride is a door-to-door transportation service for seniors age 65 or older and persons of any age with a mobility disability. Dial-A-Ride service is available in Danbury, Bethel, Brookfield, New Fairfield, Newtown and Ridgefield. Service polices and availability varies by town. (See town by town list below)

Hours of Operation

| Municipality | Monday - Friday | Saturday | Sunday |
|---------------|---|--|---------------|
| Bethel | First pickup 8:00 AM Last pickup 4:00 PM | Not Available | Not Available |
| Brookfield | First pickup 7:40 AM Last pickup 4:00 PM | Not Available | Not Available |
| Danbury | First pickup 7:00 AM Last pickup 6:00 PM | Not Available | Not Available |
| New Fairfield | First pickup 7:40 AM Last pickup 4:00 PM | First pickup 10:00 AM Last pickup 4:00 PM | Not Available |
| Newtown | First pickup 7:30 AM Last pickup 4:00 PM | First pickup 8:15 AM Last pickup 4:15 PM | Not Available |
| Ridgefield | First pickup 8:00 AM Last pickup 4:15 PM | First pickup 9:00 AM Last pickup 3:00 PM | Not Available |

Service policies and availabilty by town

Bethel

For town residents within Bethel and to the communities of Brookfield, Danbury, and Newtown.

Brookfield

For town residents within Brookfield and to Danbury. Trips to New Milford may be



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booked depending on schedule availability.

Danbury

For city residents to any location within Danbury. Trips to Bethel, Brookfield, New Fairfield and to selected medical offices in Newtown are provided, schedule permitting.

New Fairfield

For town residents within New Fairfield and to any location in Danbury. Trips are also permitted to Target in Bethel and the area of ShopRite in Brookfield.

Newtown

For town residents within Newtown and to locations in Danbury, Brookfield and Bethel.

Ridgefield

Most Ridgefield SweetHART service is limited to the town itself, unless otherwise authorized by town Social Services.



How to Apply...

Riders must apply to be eligible for the service. Applicants are eligible for both [Dial-a-Ride](#) and [Half-Fare](#) on [CityBus](#).

I am...



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A Senior
applying for
Dial-a-Ride & Half Fare
Apply ▶

A Person with a Disability
applying for
Dial-a-Ride & Half Fare
Apply ▶

Dial-a-Ride and Half Fare for Seniors Application [En español](#)> [Em português](#)>

Dial-a-Ride for Persons with Disabilities Application [En español](#)> [Em português](#)>

Applications may be faxed, mailed or emailed to info@hartransit.com.
Make sure
the copy of your identification is legible and do not send originals to
our office.
Partially completed applications will not be accepted.

62 Federal Road, Danbury CT 06810
Tel: (203) 744 4070 Fax: (203) 744-0764



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[SweetHART Videos>](#)

View informative videos covering how to register, make redervations and ride.

Click below to see a printable detailed document on **SweetHART Dial-a-Ride** policies:

[What is SweetHART Dial-a-Ride Service?>](#) [En español>](#) [Em português>](#)