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## **Customer Experience Pop Up Event**

**System Wide • 06/08/22**

## **Customer Experience Pop Up Event**

HARTransit is assisting the Connecticut Department of Transportation (CTDOT) in the development of a Customer Experience (CX) Action Plan for public transportation. The intent of the plan is to collect information and feedback from passengers regarding their experiences with public transportation.

**Wednesday, June 8, 2022**

**Pulse Point • Kennedy Ave, Danbury**

**3 PM - 5:30 PM**

The information collected will be the center of the CX Action Plan. It will be used to identify and prioritize areas for improvement and outline future programs and investments.

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